

## ADDRESS AND AREA OF OPERATION – BANKING OMBUDSMAN

Sl. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation
1.	Ahmedabad	<b>Shri G J Raju</b> C/o Reserve Bank of India 5 <sup>th</sup> Floor, Nr. Income Tax, Ashram Road Ahmedabad-380 014 STD Code: 079 Tel. No. 26575807/26582357/26586718 Email : <a href="mailto:cms.boahmedabad@rbi.org.in">cms.boahmedabad@rbi.org.in</a>	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2.	Bengaluru	<b>Ms Saraswathi Shyamprasad</b> C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22277660/22180221 Fax No. 22276114 Email : <a href="mailto:cms.bobengaluru@rbi.org.in">cms.bobengaluru@rbi.org.in</a>	Karnataka
3.	Bhopal	<b>Shri V K Nayak</b> C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772 2573776 2573779 Email : <a href="mailto:cms.bobhopal@rbi.org.in">cms.bobhopal@rbi.org.in</a>	Madhya Pradesh
4.	Bhubaneswar	<b>Shri S Behera</b> C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel. No. 2396207/2396008 Fax No. 2393906 Email : <a href="mailto:cms.bobhubaneswar@rbi.org.in">cms.bobhubaneswar@rbi.org.in</a>	Odisha
5.	Chandigarh	<b>Shri J L Negi</b> C/o Reserve Bank of India 4 <sup>th</sup> Floor, Sector 17 Chandigarh Tel. No. 0172 - 2721109 Fax No. 0172 - 2721880 Email : <a href="mailto:cms.bochandigarh@rbi.org.in">cms.bochandigarh@rbi.org.in</a>	Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana.
6.	Chennai	<b>Dr. Balu K</b> C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel No. 25395964 Fax No. 25395488 Email : <a href="mailto:cms.bochennai@rbi.org.in">cms.bochennai@rbi.org.in</a>	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands
7.	Dehradun	<b>Shri Arun Bhagoliwal</b> C/o Reserve Bank of India 74/1 G.M.V.N. Building, 1st floor, Rajpur Road, Dehradun - 248 001 STD Code : 0135 Telephone : 2742001 Fax : 2742001 Email : <a href="mailto:cms.bodehradun@rbi.org.in">cms.bodehradun@rbi.org.in</a>	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
8.	Guwahati	<b>Shri Thotngam Jamang</b> C/o Reserve Bank of India Station Road, Pan Bazar Guwahati-781 001 STD Code: 0361 Tel.No. 2734219/ 2512929 Email : <a href="mailto:cms.boguwahati@rbi.org.in">cms.boguwahati@rbi.org.in</a>	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura

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9.	Hyderabad	<b>Shri T Srinivasa Rao</b> C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 STD Code: 040 Tel. No. 23210013 Fax No. 23210014 Email : <a href="mailto:cms.bohyderabad@rbi.org.in">cms.bohyderabad@rbi.org.in</a>	Andhra Pradesh and Telangana
10.	Jaipur	<b>Shri C D Srinivasan</b> C/o Reserve Bank of India, Ram Bagh Circle, Tonk Road, Post Box No. 12 Jaipur-302 004 STD Code: 0141 Tel. No. 2577931 Email : <a href="mailto:cms.bojaipur@rbi.org.in">cms.bojaipur@rbi.org.in</a>	Rajasthan
11.	Jammu	<b>Shri P Shimrah</b> C/o Reserve Bank of India, Rail Head Complex, Jammu- 180012 STD Code : 0191 Telephone: 2477617 Fax : 2477219 Email : <a href="mailto:cms.bojammu@rbi.org.in">cms.bojammu@rbi.org.in</a>	Union Territories of Jammu & Kashmir and Ladakh
12.	Kanpur	<b>Shri P K Nayak</b> C/o Reserve Bank of India M. G. Road, Post Box No. 82 Kanpur-208 001 STD Code: 0512 Tel. No. 2305174/ 2303004 Email : <a href="mailto:cms.bokanpur@rbi.org.in">cms.bokanpur@rbi.org.in</a>	Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
13.	Kolkata	<b>Shri Hauzel Thangzaman</b> C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata-700 001 STD Code: 033 Tel. No. 22310217/22133353 Fax No. 22305899 Email : <a href="mailto:cms.bokolkata@rbi.org.in">cms.bokolkata@rbi.org.in</a>	West Bengal and Sikkim
14.	Mumbai (I)	<b>Dr. Neena Rohit Jain</b> C/o Reserve Bank of India 4 <sup>th</sup> Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23022028 Fax : 23022024 Email : <a href="mailto:cms.bomumbai1@rbi.org.in">cms.bomumbai1@rbi.org.in</a>	Districts of Mumbai, Mumbai Suburban and Thane
15.	Mumbai (II)	C/o Reserve Bank of India, 4 <sup>th</sup> Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Telephone: 2300 1280 Fax : 23022024 Email : <a href="mailto:cms.bomumbai2@rbi.org.in">cms.bomumbai2@rbi.org.in</a>	Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)
16.	Patna	<b>Shri Brij Raj</b> C/o Reserve Bank of India Patna-800 001 STD Code: 0612 Tel. No. 2322569/2323734 Fax No. 2320407 Email : <a href="mailto:cms.bopatna@rbi.org.in">cms.bopatna@rbi.org.in</a>	Bihar

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17.	New Delhi (I)	<b>Smt. Anupam Sonal</b> C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23725445 Fax No. 23725218 Email : <a href="mailto:cms.bonewdelhi1@rbi.org.in">cms.bonewdelhi1@rbi.org.in</a>	North, North-West, West, South-West, New Delhi and South districts of Delhi
18.	New Delhi (II)	<b>Shri R S Amar</b> C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23724856 Fax No. 23725218-19 Email : <a href="mailto:cms.bonewdelhi2@rbi.org.in">cms.bonewdelhi2@rbi.org.in</a>	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh
19.	New Delhi (III)	<b>Shri V G Sekar</b> C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23715393 Fax No. 23765234 Email : <a href="mailto:cms.bonewdelhi3@rbi.org.in">cms.bonewdelhi3@rbi.org.in</a>	North-East, Central, Shahdara, East and South-East districts of Delhi
20.	Raipur	<b>Shri. Keshab Korkora</b> C/o Reserve Bank of India 54/949, Shubhashish Parisar, Satya Prem Vihar Mahadev Ghat Road, Sundar Nagar, Raipur- 492013 STD Code : 0771 Telephone: 2244246, 2241819 Email : <a href="mailto:cms.boraipur@rbi.org.in">cms.boraipur@rbi.org.in</a>	Chhattisgarh
21.	Ranchi	<b>Smt Chandana Dasgupta</b> C/o Reserve Bank of India 4 <sup>th</sup> Floor, Pragati Sadan, RRDA Building, Kutchery Road, Ranchi Jharkhand 834001 STD Code : 0651 Telephone : 8521346222/9771863111/ 7542975444 Fax : 2210511 Email : <a href="mailto:cms.boranchi@rbi.org.in">cms.boranchi@rbi.org.in</a>	Jharkhand
22.	Thiruvananthapuram	<b>Shri G Ramesh</b> C/o Reserve Bank of India Bakery Junction Thiruvananthapuram-695 033 STD Code: 0471 Tel. No. 2332723/2323959 Fax No. 2321625 Email : <a href="mailto:cms.botrivandrum@rbi.org.in">cms.botrivandrum@rbi.org.in</a>	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region).